

SIEMENS

產品保用証  
R3

本公司博西華家用電器有限公司（“博西華”）按照下述條款，保證在此保用証內所列電器（“該電器”）屬性良好及機件完整，並提供免費保用服務：

- (1) 於購買日起兩年內，若該電器發生故障，而博西華技術人員確認有關故障是在客戶正當使用下發生，博西華負責免費提供修理及更換零件。
- (2) 以下產品享有額外保用，但不包括檢查費、運輸費及修理人工費：
  - (a) 全線冷凍電器享有5年壓縮機保用。
  - (b) 全線洗碗碟機享有10年內補防鏽穿（因鏽蝕引致的穿孔）保用。
  - (c) 個別型號洗衣機、乾衣機或抽油煙機之無刷式磁浮摩打及熱泵享有十年保用，產品必須曾登記保養。
- (3) 本保用証保用範圍不包括下述消耗性及/或損耗性及/或功能性零件及/或配件：
  - (a) 燈泡、燈管、電池、過濾配件、油杯、食品處理器的配件、冰箱門膠邊等。
  - (b) 手把及旋鈕、玻璃架、網架、盛放盤、玻璃轉盤、咖啡壺、冰箱配件、吸塵器配件、電源線及插頭等。
  - (c) 電器外殼、面板及面蓋、油漆塗層及搪瓷、裝飾物料、非功能性零配件等。
  - (d) 清潔、翻新及潤滑。
  - (e) 因陽光、氣溫、潮濕及其他自然因素而引致的毛病及損壞（如變色、氧化、水氣凝結）。
- (4) 此保用証在下述情況下即時自動失效：
  - (a) 該電器因客戶疏忽、使用不當、安裝不當、使用非原廠零件或配件或意外而損壞。
  - (b) 該電器曾給未獲博西華授權的人士干預、維修或改裝。
  - (c) 該電器因所連接的電力供應、氣體供應、供水/下水系統或排氣管道而引致的損壞。
  - (d) 該電器因客戶未有按照電器使用及操作說明書指示而引致的損壞（如清潔過濾配件、洗衣前清除衣物內的雜物、保持排氣通道暢通等）。
  - (e) 該電器被用作商業用途或被放置於用作商業用途的地方或位置。
  - (f) 該電器的機身號碼曾被改動、磨掉及/或除掉。
  - (g) 超出博西華或客戶可以控制的情況，包括天災。
- (5) 此保用証只適用於被放置於香港特別行政區及澳門特別行政區內的電器。若該電器不在右頁所述地址內，客戶必須立即以書面通知博西華有關更改地址。若該電器被放置於上述正常服務地區以外的地方，博西華有權停止此保用服務。若該電器被轉移至上述正常服務地區以外的地方，此保用會即時自動失效。
- (6) 就離島區服務，客戶須就博西華每次上門維修支付附加費用。就沒有公共交通到達的地區，客戶須自行將該電器運至博西華維修工場及於維修後自行取回該電器。
- (7) 如該電器被放置於船上、汽車或流動性的物件上，則此保用不適用。
- (8) 客戶必須提供合理、足夠及安全的工作空間予博西華人員對該電器進行檢查及維修。客戶應負責把障礙物移開或將該電器移至適當的並備有電力/氣體供應、供水/下水的位置以備於維修。若工作空間受限制、不足夠、不安全或具潛在引致任何損毀的風險，則博西華有權停止提供任何服務（例如：該電器被置於屋頂、天花裝飾板以上，或不安全的工作高度或被其他物體障礙）。
- (9) 若該電器需回廠檢查維修，客戶須負責有關來回運費。
- (10) 博西華毋須及不會負責或確保維修後該電器能全面恢復正常工作狀態。若生產商未能供應有關零件或配件及/或不可替換，或該電器不可修復，或在非博西華可控制的情況下，博西華均毋須及不會負責將該電器全面恢復正常工作狀態。
- (11) 博西華毋須及不會負責於維修前或維修後因電器毛病而造成或引致或與之相關的任何費用、支出、身體受傷、直接、間接或相應而生的損失、損害或其他的責任等。
- (12) 客戶就該電器所提供之服務、送遞及使用而引致之直接或間接的損失或損害（包括相應而生的損失、損害及利潤虧蝕）承擔風險和責任。
- (13) 博西華就此保用所應承擔之責任僅以有關之該電器之替換價作限。
- (14) 請保存此保用証，並於每次維修時出示本保用証及購機收據予博西華維修人員查閱。
- (15) 請於保用期屆滿前一個月與博西華客戶服務部聯絡，以便參加博西華的收費保養計劃。
- (16) 博西華保留一切更改有關此保用証內之條款而毋須另行通知客戶。
- (17) 客戶的個人資料之收集、保管、使用等概受博西華不時修訂之私隱聲明約束，詳情請瀏覽西門子家電網站siemens-home.com.hk。

客戶必須填妥本証及於購買日期後十四天內寄回本公司，或於 [siemens-home.com.hk](http://siemens-home.com.hk) 網上登記保養，否則此保用証無效。請保存保用証及購買發票，並需於檢查維修服務時出示予博西華維修技術員查閱，否則保用無效。

博西華家用電器有限公司  
西門子家電廠方客戶服務

客戶服務熱線：2565 6151 (香港)，080 0030 (澳門)  
[www.siemens-home.com.hk](http://www.siemens-home.com.hk) 9001061264 (9411)

此中文譯本如與英文版有差異之處，以英文版為準。

SIEMENS

網上登記免費延長三個月保用期  
Three months extended warranty with online registration

[siemens-home.com.hk](http://siemens-home.com.hk)



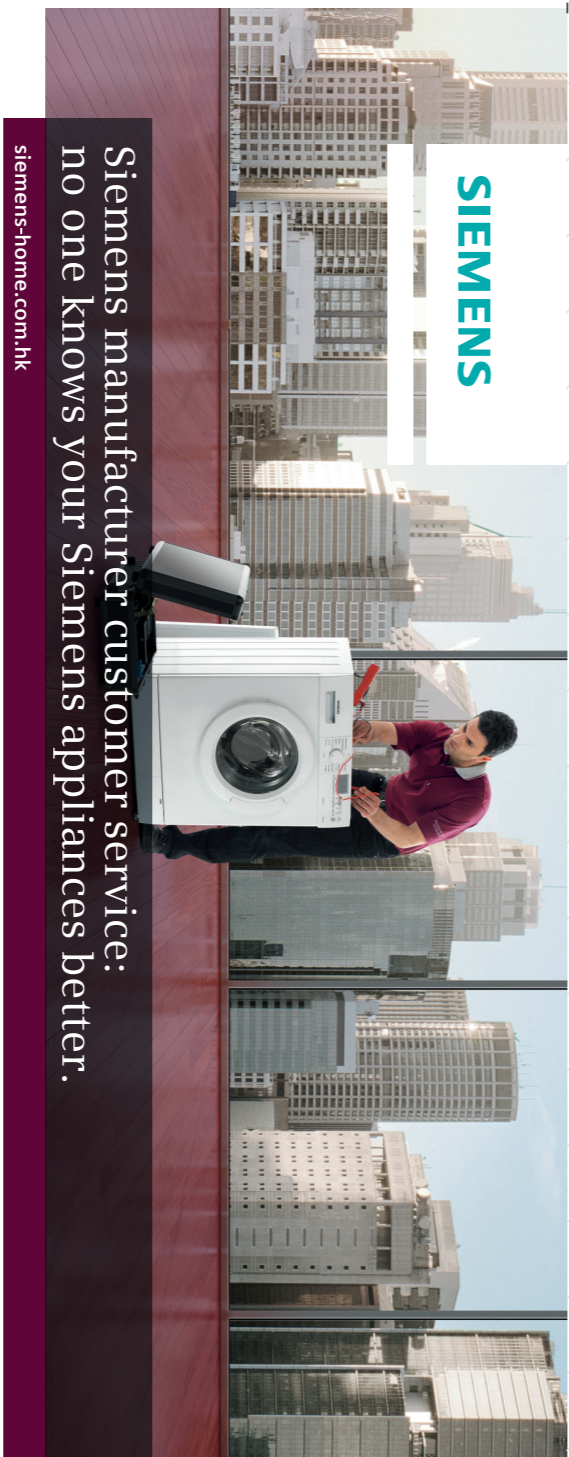
+3  
3 months extended warranty

Siemens. The future moving in.

黏貼位置 Glue Area

黏貼位置 Glue Area

黏貼位置 Glue Area



Siemens manufacturer customer service:  
no one knows your Siemens appliances better.

[siemens-home.com.hk](http://siemens-home.com.hk)

全線西門子家電產品均享兩年全機保用。Siemens Home Appliances provide a 2-year full coverage warranty on all products.

歡迎隨時隨地瀏覽西門子家電網站 [siemens-home.com.hk](http://siemens-home.com.hk)，並於網上登記我們的保用、維修及客戶服務。  
Visit our website at [siemens-home.com.hk](http://siemens-home.com.hk) to register for our warranty registration, repair booking and other customer services anytime, anywhere.

2  
years  
Guarantee

郵票  
Please  
Stamp here

(Send to)  
**BSH Home Appliances Limited**  
Siemens Home Appliances  
3/F, North Block  
Skyway House  
3 Sham Mong Road  
Tai Kok Tsui  
Kowloon  
Hong Kong

**SIEMENS****WARRANTY CARD  
R3**

This is to guarantee the "SIEMENS" products listed on this warranty card (the "Appliances") is free from imperfections in material and workmanship upon the terms and conditions set out below.

- BSH Home Appliances Limited ("BSH") will be liable to replace or repair parts which we deem to be faulty or defective free of charge within two-years, commencing from the date of original purchase, whereby the decision of our technician under all circumstances will be final, and that the Appliances has been manipulated and used according to operation manual.
- The following products enjoy extra warranty, excluding inspection fee, transportation fee and workmanship labour.
  - 5-year warranty on the compressor of all cooling appliances.
  - 10-year warranty against rust-through of the inner tub of all dishwashers.
  - 10-year warranty on "Brushless Motor" and Heat Pump of all washing machine, dryer or cooker hood in which with product registration record.
- This Warranty does not cover the following consumable, wearable and/or non-functional parts and/or accessories:
  - Light-bulb, fluorescent lamp, battery, filters, oil-cup, food processor accessories, door seal for refrigerator/freezer and etc.
  - Handle and knob, glass shelf, wire shelf, tray, turntable, coffee jug, refrigerator and freezer accessories, vacuum cleaner accessories, power cord and power plug and etc.
  - External body, panel and cover, varnish and enamel, decorative materials, non-functional spare parts and accessories and etc.
  - Cleaning, reconditioning and lubrication and etc.
  - Defects and damage due to sunray, temperature, humidity or other natural calamities (e.g. color deterioration, rusting, water condensation etc.).
- This Warranty will be null and void immediately if:
  - The Appliances have been damaged due to any negligence, misuse, improper installation, non-genuine SIEMENS parts or accessories or accident.
  - The Appliances have been tampered with or subjected to repair or modification by any other person not authorized by BSH.
  - The damage of the Appliances related to improper electricity/gas supply, water supply/drainage or exhaust pipes connected to the Appliances.
  - The Customer does not use the Appliances according to the instruction and operation manual from BSH or the manufacturer of the Appliances and resulting damage to the Appliances (e.g. cleaning of filters, clear all objects from clothes before putting in the washing machine, keeping the venting channel opened or etc.).
  - The Appliances are used commercially or located at a commercial premises.
  - The serial number of the Appliances has been altered, effaced and/or removed.
  - Any circumstance beyond the control of BSH or the Customer including Acts of God.
- This Warranty only applies to the Appliances located in Hong Kong Special Administrative Region and Macau Special Administrative Region. The Customer shall notify BSH in writing immediately if the Appliances shall not be kept at the address specified overleaf. BSH reserves the right to stop implementing this warranty service should the Appliances are located outside the aforesaid normal service area. This Warranty will be null and void immediately should the Appliances be re-located outside the aforesaid normal service area.
- For service on outlying islands, the Customer will be charged additional travel fee on each visit. For location without public transportation, the Customer will be liable for transporting the Appliances to and from our workshop for inspection and repair.
- This Warranty does not apply to the Appliances located on boat, vehicle or movable objects.
- The Customer shall provide a reasonable, sufficient and safe working space to access the Appliances for service. The Customer is liable to move away all blocking objects or move the Appliances to an appropriate location with electrical/gas supply, water supply/drainage for testing the Appliances. BSH reserves the right not to provide any service if the working space is limited, non-sufficient, unsafe or should there be a risk to create damage of any kind due to the working space (e.g. The Appliances located at roof-top, above ceiling tile or located at an unsafe height or blocked by other objects).
- In case the Appliances should be returned to the workshop of BSH for inspection and repair, the Customer will be liable for the transportation cost of the Appliances to and from the workshop of BSH.
- BSH shall not be held liable for the procurement of replacement appliances in the event the appliances, after being serviced by BSH, are not fully restored to their proper working condition. BSH shall not be held liable to restore the appliances to their proper working condition should there be unavailable parts from the factory and/or non-replaceable parts, or the appliances are non-repairable or any other circumstances whatsoever beyond the control of BSH.
- BSH shall not be liable for any cost, expense, injury, direct, indirect or consequential loss, damage or liability whatsoever arising directly or indirectly from or in connection with any defect in the Appliances before or after being serviced by its technician.
- The Customer shall bear the risk and be responsible for all loss and damage (including consequential loss, damage or loss of profit) arising directly or indirectly from or in connection with the service, delivery, or use of the Appliances.
- The maximum liability of BSH under this Warranty shall be limited to the replacement value of the relevant Appliances.
- Please keep and present this Warranty Card together with the purchase invoice to BSH technician when service is rendered.
- Please contact the Customer Care Department of BSH for joining BSH Maintenance Programme one month before the expiry date of the warranty period.
- BSH reserves the right to amend the terms and conditions within this Warranty without notice.
- The collection, retention and use, etc. of the personal data of the Customer shall be subject to the Privacy Statement of BSH as amended by BSH from time to time. For details, please refer to siemens-home.com.hk

You can register the warranty online at [siemens-home.com.hk](http://siemens-home.com.hk), or please fill in the attached tear-off slip and return to BSH within 14 days from the Date of Purchase of the Appliances, otherwise this warranty will be invalid.

Please keep and present this warranty card and purchase invoice to our technician upon each service, otherwise this warranty will be invalid.

**BSH Home Appliances Limited**  
Manufacturer's Service for Siemens Home Appliances

**Customer Care Hotline : 2565 6151 (Hong Kong) · 080 0030 (Macau)**  
[www.siemens-home.com.hk](http://www.siemens-home.com.hk)

The Chinese version of this warranty certificate shall be used for reference purpose only. The English version of this warranty certificate is the governing version and shall prevail whenever there is any discrepancies occur between the English version and the Chinese Version.

Customer shall keep this Warranty Card 客戶保存此証

Dear valued customer,

Welcome to Siemens innovative world. We hope that you enjoy the stylish and intelligent designed home appliances that you have purchased.

To register your warranty, simply go online to [siemens-home.com.hk](http://siemens-home.com.hk) where you can also register for My Siemens account granting access to our online service and enjoy exclusive promotions. Alternatively, you can complete the attached card and return to us.

Siemens values every relationship with our customers and always strives to bring the best of service and product experience. We are always with you.

Yours faithfully,



Oliver Li  
General Manager  
Customer Service

親愛的客戶，

歡迎您進入西門子家電世界。希望您購買的時尚卓越家電產品能為您添上更多舒適及寫意。

為確保閣下之產品保用正式生效，請登入西門子家電網站 [siemens-home.com.hk](http://siemens-home.com.hk) 登記保用或將本表格填妥並寄回本公司。於網上登記保用亦可同時登記您的西門子帳戶，享用一系列網上服務及尊享獨家優惠。

西門子家電一向重視與客戶建立長遠及良好的關係，以提供最優質的服務及產品體驗。



李棟樑  
總經理  
客戶服務部

Warranty Card No. 保用証編號 \_\_\_\_\_

Model No. (E – NR) 型號 \_\_\_\_\_

FD &amp; Serial No. 機身號碼 \_\_\_\_\_

Register warranty online to get three months extended warranty  
凡於網上登記產品保用可即時延長三個月保用期。

Please simply register warranty online at Siemens Home Appliances Website [siemens-home.com.hk](http://siemens-home.com.hk) or complete the following form in block letter and return to us via post within 14 days from the date of invoice. We encourage you to complete this warranty thus activating your guarantee.

請於發票日期後十四天內登入西門子家電網站 [siemens-home.com.hk](http://siemens-home.com.hk) 登記閣下之產品保用或以英文正楷填妥下列表格寄回本公司，以確保閣下產品保用正式生效。

Warranty Card No. 保用証編號

**Customer Information 客戶資料**

\* Mandatory field 必須填寫

\* Name 姓名

Surname 姓氏

 Mr 先生  Mrs 太太  Ms 女士

\* Installation Address 電器安裝地址

Flat/Rm 室

Floor 樓

Block 座

Phase 期

Building/House 大廈/屋

Estate / Garden 邨/屋苑

Street No. Street 街號 街名

District 區

 Hong Kong 香港  Kowloon 九龍  New Territories 新界  Macau 澳門

\* Telephone No. 聯絡電話

\* Email Address 電郵地址

(Please fill in Country Code 852 for Hong Kong or 853 for Macau 請填寫地區號碼852為香港,853為澳門)

**Purchase Information 購買產品資料**

\* Mandatory field 必須填寫

\* Model No. (E – NR) 型號

\* Name of Dealer 購買商號

Please refer to the model label on the appliance for the model and serial number. 型號及機身編號可參照貼於電器上之型號標籤。

FD &amp; Serial No. 機身號碼

\* Invoice No. 發票號碼

\* Date of Invoice 發票日期 (日/月/年)

BSH intends to use the above personal data to provide you with the latest information, offers and promotions of Siemens Home Appliances and related services but BSH cannot use them without your consent. 博西華擬使用您以上所提供的個人資料向您提供有關博西華家用電器及相關服務如最新資訊、產品/服務推廣及優惠資料，但博西華在未得到閣下同意之前不能如此使用閣下的個人資料。

Please indicate your agreement before signing by ticking the box below:  
如閣下同意如此使用閣下的個人資料，請在簽署本保養合約之前在以下空格加上「✓」號：

- I agree to receive the latest information about the service options, related appliances, accessories and parts in association with the Siemens appliance in my own use  
本人同意收到與我現使用之西門子電器有關之服務種類、相關產品、零件及配件等資訊。
- I agree to receive the latest event information, offers and promotions of Siemens Home Appliances and related services.  
本人同意收到有關博西華家用電器及相關服務的最新活動資訊、產品/服務優惠及推廣等資訊。

\* Signed by Customer 客戶簽名:

黏貼位置 Glue Area

黏貼位置 Glue Area

黏貼位置 Glue Area