

NEFF Cashback Promotion
 Terms and Conditions - Consumer
 01.03-18 – 31.05.18

1. The Promotion is the offer by the Promoter of up to £500 cashback (“the Gift”) to purchasers if they purchase a selected NEFF oven and four additional NEFF appliances (listed below). These appliances must be purchased as part of an overall kitchen purchase from participating retailers including the kitchen furniture.
2. The kitchen furniture and appliances must be purchased from the same Retailer as part of a kitchen design (participating retailers only).
3. This promotion applies to purchases between 1st March 2018 and 31st May 2018 and for which the Promoter has received a completed and valid claim before midnight on 30th November 2018.
4. The Gift will be in the form of bacs or cheque. Please note the consumer gets the choice in the redemption process whether they wish to receive the cashback by bacs or cheque.
5. This is a consumer only promotion.
6. In order to qualify for the Cashback of up to £500, a NEFF oven (participating models listed below) must be purchased along with any FOUR other current NEFF large domestic appliances (including ovens, compact appliances, hobs, cooker hoods, dishwashers, laundry and refrigeration) as part of the kitchen and from the same Retailer they have purchased the kitchen furniture from (must be from a participating retailers only). **Accessories (including warming drawers) are not included.**

Core Range	Model	
Slide & Hide Single Pyrolytic Ovens	B58VT68N0B	£500
	B58CT68N0B	£500
	B57VS24N0B	£500
	B57CS24N0B	£300
	B57VR22N0B	£300
	B57CR22N1B	£300
	B57CR22N0B	£300
	B58VT28N0B	£500
	B57VS26N0B	£500
Slide & Hide Single Ovens	B48FT78N1B	£500
	B47FS34N0B	£500
	B47VS34N0B	£300
	B47CS34N0B	£300
	B47VR32N0B	£300
	B47CR32N0B	£300
	B47CR32N1B	£300
	B48VT38N0B	£500
	B47VS36N0B	£500
	B88VT38N0B	£500
	B87VS38N0B	£500
Single Pyrolytic Ovens	B27CR22N1B	£150
	B25CR22N1B	£150

Single Ovens	B17CR32N1B	£150
	B15CR32N1B	£150

7. Purchases of graded, seconds, replacements and imperfect products and trade/contract sales are excluded from the Promotion.
8. The Promotion, which starts on 1st March 2018 and ends on 31st May 2018, only applies to Kitchen purchases made from the same retailer (participating retailers only) on or between these dates. Claims must be received by the Promoter before midnight 30th November 2018 and the Promoter will not accept any claims received subsequently.
9. Only one claim per household is permitted. Please note, claims from employees, relatives of traders and traders themselves are prohibited from participating in this promotion. Multiple purchases of the same appliances are prohibited.
10. Claimants cannot claim in conjunction with another offer.
11. In order to claim the Gift, claimants must fully complete the online Claim Form, including product E-nr and FD numbers, and consumer reference number (this is a 10 digit number beginning 1503 that will be provided by the Kitchen Showroom where you made your purchase), which is available on www.neffpromotions.co.uk or telephone the freephone helpline on 0333 0030874. A copy of the original purchase receipt, which itemises the 5 NEFF appliances and proves that the appliances were purchased as part of an overall kitchen purchase including the kitchen furniture and from the same retailer must be uploaded as part of the claim. For the avoidance of doubt, copies of deposit receipts and/or order confirmations will not be accepted. Purchasers can call the freephone helpline on 0333 0030874 for assistance between 9am and 5:30pm.
12. In the event that you do not have access to the internet or are unable to claim online, please telephone the freephone helpline on 0333 0030874. The advisor will be able to complete your redemption over the telephone, however, you will need to post your purchase receipt to validate the claim to: NEFF Promotions, Administration Centre, 1 Vantage Court, Tickford Street, Newport Pagnell, Milton Keynes MK16 9EZ. Claims will only be paid upon receipt of a valid purchase receipt. You will need to pay postage for sending the purchase receipt to us. Please note, receipts will not be returned so please ensure you keep a copy.
13. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require claimants to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which are, in their sole opinion, fraudulent or invalid.
14. Claimants should allow up to 6 weeks for receipt of the Gift from the date of the Promoter's receipt of the Claim Form and copy of the purchase receipt.
15. All Claim forms and copy purchase receipts, once received by the Promoter, will become its property and will not be returned to claimants.
16. By submitting a claim, claimants agree to be bound by these terms and conditions.
17. In the unlikely event that a claimant is unhappy with their NEFF appliance and wishes to return it for a full refund, such refund is conditional upon the return of the Gift i.e. the cashback.
18. Personal data collected for the purposes of the Promotion only will be processed in accordance with the provisions of the Promoter's privacy policy, which is available at <http://www.neff.co.uk/privacy-policy.html>.

19. All details can be found on www.neffpromotions.co.uk
20. The Promotion is open to residents of the United Kingdom, the Channel Islands and the Isle of Man only, excluding employees of the Promoter.
21. The Promotion shall be governed by the laws of England and Wales.
22. The Promoter/Data Controller is Neff, a division of BSH Home Appliances Limited, a company registered in England and Wales under company registration no. 01844007, whose registered office is at Grand Union House, Old Wolverton Road, Wolverton, Milton Keynes, Buckinghamshire, MK12 5PT, UK.